

हरियाणा रेल अवसंरचना विकास निगम लिमिटेड

(हरियाणा सरकार और रेल मंत्रालय का संयुक्त उपक्रम)

HARYANA RAIL INFRASTRUCTURE DEVELOPMENT CORPORATION Ltd.

(A JOINT VENTURE OF GOVERNMENT OF HARYANA AND MINISTRY OF RAILWAYS)

To whom it may concern

Sub: Establishment of Grievance Redressal Committees at Head Quarter and Field level for dealing with R&R, social and environmental related issues of HORC project

Haryana Rail Infrastructure Development Corporation Ltd. (HRIDC) has established Grievance Redress Committees (GRCs) at field level and Headquarter level in Gurugram for Haryana Orbital Rail Corridor (HORC) Project with an aim and objective is to receive and respond to the concerns, complaints, and grievances of the stakeholders.

The GRC at the Headquarter (Gurugram) level consists of following members.

- 1. CPM/West, HRIDC-Chairperson
- 2. DGM/Civil, DGM/Civil/West, and DGM/Civil/South HRIDC as member for their respective jurisdiction
- 3. Representative of State Government nominated by concerned SDO/DRO-Member
- 4. R&R/Social Expert, GC-Member
- 5. Environment Expert, GC-Member
- 6. Women Representative-GC-Member
- 7. Elected Representative of Gram Panchayat-Member
- 8. Representative of Project Affected Persons-Member

Sh. Raju Solanki, OSD/Project/HRIDC has been nominated as Nodal Officer of Grievance Redressal Cell, HRIDC for dealing with E&S issues.

The GRC at the field level consists of following members.

- 1. DGM/Civil/W, DGM/Civil/S, and DGM/Civil/N HRIDC as member for their respective jurisdiction
- 2. R&R/Social Expert, GC Member
- 3. Environment Expert, GC Member
- 4. Representative of Project Affected Persons Member
- 5. Contractor's Representative

Concerned DGM/HRIDC has been nominated as Nodal Officer for dealing with E&S issues at field level.

Concerned persons can lodge their grievance through given telephone or email id or drop the writing in the grievance/suggestion box provided at concerned SDO/DRO Office/site office.

Grievance Redressal Cell, HRIDC Sh. Raju Solanaki, OSD/Project +91 93114 78891 grc.hridc@gmail.com

Raju Solanki OSD/Project HRIDC, Gurugram